



Service and Repair



- Sell More
- Lower Costs
- Improve Customer Satisfaction
- Reduce Errors
- Get Paid Faster

Increase profitability and lower operating costs of your rental business with integraRental's service and repair functions. Track service tickets, scheduled maintenance, customer repair history, and manage purchasing and receiving anywhere you have internet connectivity with desktop and mobile app utilities.

POWERFUL SERVICE TICKET MANAGEMENT

- Paperless and powerful service ticket management gives better visibility and helps users run a more efficient service shop.
- Easily manage work orders past and present, set unique service stages, and prioritize service tickets.
- Service technicians can quickly view equipment service history and add parts as they are consumed.
- Service techs on desktop and mobile can clock into service tickets and document labor time spent, automatically updating the service ticket total.
- Service technicians can add parts, labor, notes, and take equipment photos all through the integraRental mobile application (*pictured below*).

Home / Service Ticket / Service Ticket - Rental Asset

Service Ticket - 1653 Location: Bettendorf Origin: IntegraRental Web Created By: rentaladmin 10/16/2022 02:26 PM Cancel Copy Save

Service Tech: Larry Brother Rcv: 10/16/2022 02:26 PM Promise: 10/20/2022 12:00 AM Type: Rental Maintenance Stage: In Progress Priority: 1

Start: 10/16/2022 02:26 PM End: Impact: Soft Down

Rental Maintenance Shipping Info Related PO Attachments Dispatch (0) Shared Impact History

Force ACK: ☐ Service Activity:

Service Note: Give this one a good look over. Been rented out everyday this month

Warranty: ☐

Service Tech Clock In

Product/Bill Code	Description	Qty	UOM	Warranty	Unit Price	Cost	Margin	Total	Action
JLG 39400 / Serial: 34099 / Hydra Lift - Class A Delivery / Quantity: 1 / Home Location: Bettendorf, Current Location: Bettendorf									
Safety Hard Hat	STIHL Hard Hat	1			\$14.89	\$14.89		\$14.89	Select
Bucket - Rack B	Bucket	1			\$1500.00	\$1,500.00		\$1,500.00	Select
Cleaning Fee	Cleaning Fee	1			\$50.00			\$50.00	Select
Repair Labor	Repair Labor	5			\$0.00			\$250.00	Select
Filter ,45 12"	Filter ,45 12"	1			\$185.00	\$185.00		\$185.00	Select
Misc Repair Part	Filter	1			\$10.00	\$10.00		\$10.00	Select

Total Labor: \$50.00 Total Parts: \$1,709.89 Total Tax: \$0.00 Amount: \$1,759.89 (USD)

Prep Doc Send PDF Print Close

Service Ticket

Back Service Detail - 16

16 - BRADY CONSTRUCTION, INC.
69 SUN CALLEY DR
SAINT LOUIS, MO 63146
8/29/2024 10:33:00 AM
ST: BRADY CONSTRUCTION, INC. (314) 267-4627

Service Note:
Header service note
Warranty: ☐

Equipment Items:
Model: Skidder330 / Serial: 2394340 / Little Skid Dog

PICK

Service Tech Clock In

Capture Lat/Long

Add Pictures/Video

New Photo Attach

New Video Attach Video

Job Site Info

Dispatch Activities

Contacts

Attachments/Pictures

View Service Ticket PDF

Mobile Service Ticket

COMPREHENSIVE SCHEDULED MAINTENANCE

- Scheduled maintenance plans ensure rental assets and customer-owned equipment never go under-serviced.
- View all upcoming maintenance for rental assets in the filterable scheduled maintenance grid.
- Ensure rental readiness with our Ready To Rent program, completed in the yard with the mobile app (pictured below).
- Scheduled maintenance reminders will alert users of upcoming scheduled maintenance activities when selecting an asset or upon rental asset check in.

Home / Service Repair Scheduled Maintenance Rental Assets

Search for Asset Item... Location: Idaho St. Due for Maint by: 02/14/2024 Or Percent Consumed: 85 Search Export

AssetItem#	Description	Category Path	HomeWH	CurrentWH	Service Description	Frequency	Interval	Most Recent Service	Action
9613-1144	MANLIFT, 32' SCISSOR	WORK PLATFORMS/AERIAL LIFTS	Idaho St.	Idaho St.	10 MONTH INSPECTION	Calendar Days	280	05/08/2023 12:00:AM	Asset Item Details
9203-9993	WASHER, 3000 PSI HOT WATER	WASHING EQUIPMENT	Idaho St.	Idaho St.	ANNUAL INSPECTION	Calendar Days	336	03/13/2023 12:00:AM	Asset Item Details
3720-8844	AIR SCRUBBER, LARGE	HEATING AND COOLING	Idaho St.	Idaho St.	10 TURN MAINTENANCE	Calendar Days	15	01/24/2024 12:00:AM	Asset Item Details
9009-Q727	TRAILER, SINGLE AXLE W/SURGE BRAKES	TRAILERS	Idaho St.	Idaho St.	BRAKE INSPECTION/ADJUSTMENT	Calendar Days	84	11/16/2023 12:00:AM	Asset Item Details
3720-Q880	AIR SCRUBBER, LARGE	HEATING AND COOLING	Idaho St.	Idaho St.	10 TURN MAINTENANCE	Calendar Days	15	01/24/2024 12:00:AM	Asset Item Details
9611-K134	MANLIFT, 26' NARROW SCISSOR	WORK PLATFORMS/AERIAL LIFTS	Idaho St.	Idaho St.	10 MONTH INSPECTION	Calendar Days	280	05/03/2023 12:00:AM	Asset Item Details
9613-K104	MANLIFT, 32' SCISSOR	WORK PLATFORMS/AERIAL LIFTS	Idaho St.	Idaho St.	10 MONTH INSPECTION	Calendar Days	280	05/03/2023 12:00:AM	Asset Item Details

Upcoming scheduled maintenance grid

Scheduled Maintenance Reminder (Next 2 weeks or 85% consumed)

Description	Service Activity	Frequency	Interval	Most Recent Service	Initial Service Completed	Current Reading	Next Main/% Consumed
26 foot Scissor Lift(SETH3490-12)							
26 foot Scissor Lift	400 Hour Maintenance	Metered Hours	400	2/10/2024	4/15/2023	944	3/10/2024
26 foot Scissor Lift(SETH3490-14)							
26 foot Scissor Lift	400 Hour Maintenance	Metered Hours	400	1/19/2024	7/20/2023	1641	2/19/2024

Done

Scheduled maintenance warning shown during new reservation creation

Return to Service - CheckList

26 Foot Scissor Lift
SETH3940-002
44433

ST#2011 : rentaladmin

Damage	No	→	No
Grease points	15	→	15
Tire Wear	No	→	No
Unit Clean	Yes	→	Yes

Add Pictures/Video

New Photo Attach

New Video Attach Video

Service Ticket Save

Save & Attention Required

Ready to Rent & Close Service Ticket

Ready To Rent

PURCHASING & RECEIVING

- Create and receive purchase orders within integraRental that are reflected in QuickBooks in real time.
- integraRental's filterable grid empowers users to view all of your company's Purchase Orders.
- Associate Purchase Orders with service tickets, giving users up-to-date information on the status of a part on order.

Purchase Order : PO-67,1 Location : Bettendorf Changed By : RentalAdmin 02/13/2024 Cancel Save Save & return to Service Ticket

Purchase Order Shipping Info Related Service Tickets Comments

Change Vendor

ABC Supplier Co.
123 Supplier Ave
Vendor Address2
Bettendorf
IA 52722 United States
(563) 333-3333
tom.rockwell@integrasoft.com

Status: Open - Not Received

Date: 02/13/2024 3:58 PM

Due Date: 2/13/2024 12:00 AM

Expected Date: 2/15/2024 12:00 AM

Terms: Net 15

Sent to Vendor: 2/12/2024 12:00 AM

Requested Shipping Method: Ground

Vendor Message: Need this ASAP!

Memo:

Receive All Add Product Add

Item	Description	SKU	Qty	Rate	Amount (USD)	Class	Received Qty	Status	Action
Bucket - Rack B			1	\$4.98	\$4.98		0	Open	Edit

Delete Copy Print Email Mark as Closed

Create Purchase Order screen